



**ADDENDUM
PURCHASING OFFICE
CITY OF AUSTIN, TEXAS**

Solicitation: RFP 8100 ELF3010

Addendum No: 1

Date of Addendum: 03/17/2020

This addendum is to incorporate the following changes, questions and answers to the above referenced solicitation.

I. Questions and Answers:

- I.1 Question:
Whether companies from Outside USA can apply for this? (like, from India or Canada)
- Answer:
Yes. However, a local office or US based office will be necessary for installation, implementation and on-going support.
- I.2 Question:
Whether we need to come over there for meetings?
- Answer:
Yes.
- I.3 Question:
Can we perform the tasks (related to RFP) outside USA?
- Answer:
No. Based on the scope of services work will need to be done onsite.
- I.4 Question:
Can we submit the proposals via email?
- Answer:
No.
- I.5 Question:
For the Content service provider portion. Is the airport, looking for a vendor that is offering tv content services/packages that supports the IP VDMS portion? For example, are you looking for a Spectrum, AT&T or COX?
- Answer:
Yes. Or similar providers.
- I.6 Question:
How many screens will be dedicated to signage only, IPTV only and how many will need to be a mix of the two?
- Answer:
125 IPTV
50 IPTV and Signage mix

Revised 12/13/2015

50 Signage only

I.7

Question:

How Many displays are Smart TVs and what make/model will be used?

Answer:

Bidders shall assume no displays are Smart TVs for the initial roll-out. As older displays are upgraded, ABIA will be looking to leverage Smart TV capabilities to push digital signage content via a network connection at the display to an on-board media player.

I.8

Question:

Are we handing off video to the FIDS (flight information system), or is integration with FIDS and our digital signage platform required? What is the FID system being used?

Answer:

No. There is no integration with the FIDS. FIDS are not included in this scope of work and will not be used for any part of this system. We currently use Amadeus FIDS product.

I.9

Question:

What is the FID system being used?

Answer:

Amadeus.

I.10

Question:

(page 4-5 C2.) B. Airport content, E. airline content, F. marketing content and G. "other content" Please clarify/provide examples of what to expect for these points – will these items require live video encoding, or can this content be displayed using digital signage?

Answer:

Most of this is envisioned as "custom" developed advertising and or informational content.

Other content will include live musical act performances and possibly press briefings, which will need to be encoded and then distributed by the VDMS to select displays for live viewing.

I.11

Question:

1.2 C – how many thin client users, how many concurrent desktop users? Are desktops hard wired? Are all channels required to be available to thin clients?

Answer:

The VDMS shall be capable of providing content to these endpoints (thin clients and workstations). Distributing video to these endpoints will be a future requirement. The content is not expected to be all channels, but rather specific use cases, such as distributing training videos.

I.12

Question:

What Video on Demand content would you like to make available and to whom?

Answer:

This will likely be custom created content, such as training or informational videos, pushed to DOA staff or possibly the Airport community.

I.13

Question:

How many simultaneous VoD users do you estimate at any given time?

Answer:

This will not truly be known until the system is up and running and the DOA staff and Airport community begin to use it. For the purposes of the bid proposal, assume 50 simultaneous users.

I.14 Question:
Confirmation on start date and required date of completion

Answer:
Given the City procurement timeline, we anticipate a final contract in September or October with a kick off date in October or November. Timeline for completion is to be proposed by the vendor however, the Airport would anticipate that the system would be fully completed and operational within 12 months of NTP.

II. ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME.

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Date